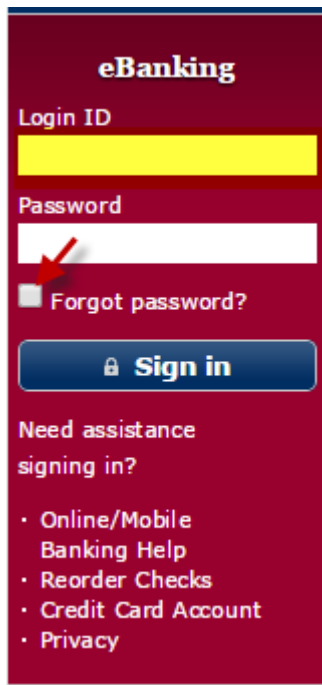


Reminder! The Forgot Password? option can only be used if your Login ID is *not* locked out of Online Banking. Login IDs are locked out after four incorrect password attempts. If you are locked out of Online Banking, contact your local American Federal Bank office to obtain a temporary password.

Online Banking

1. Enter your Login ID in the Login ID field.
2. Click the checkmark box next to Forgot Password? And then click the Sign In button.




eBanking

Login ID

Password

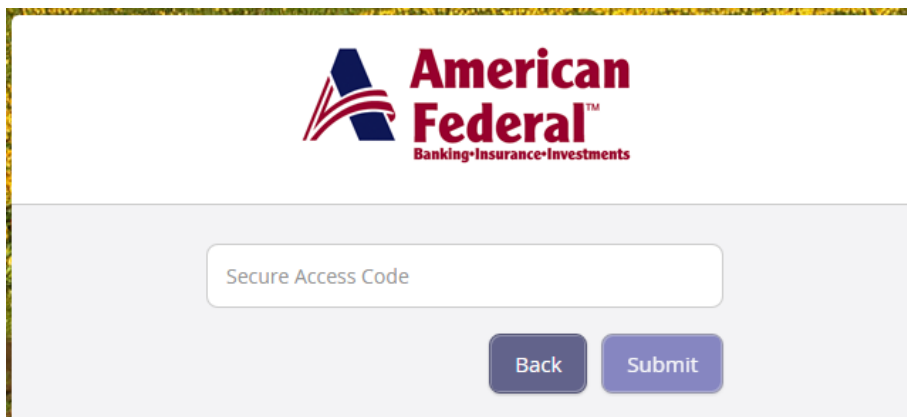
Forgot password?


 **Sign in**

Need assistance signing in?

- Online/Mobile Banking Help
- Reorder Checks
- Credit Card Account
- Privacy

3. Select where you would like your Secure Access Code sent.
4. Retrieve your Secure Access Code and enter it in the field provided.



 **American
Federal**TM
Banking•Insurance•Investments

Secure Access Code

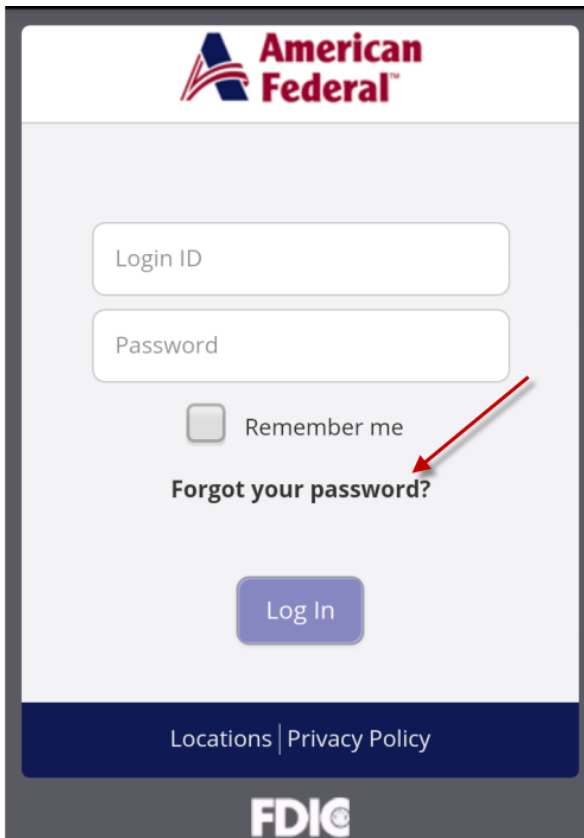
Back **Submit**


5. Enter a new password in the fields provided. Password requirements are:

- Minimum of 8 characters
- Maximum of 15 characters
- One upper case letter
- One lower case letter
- One number
- One special character (ie. !, @, #, \$, etc.)

Mobile Banking

1. Tap the “Forgot your password?” link.



 **American
Federal**TM

Login ID

Password

Remember me

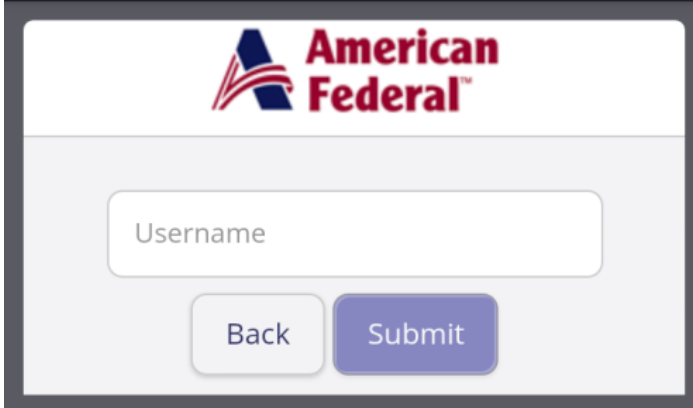
Forgot your password?

Log In

Locations | Privacy Policy

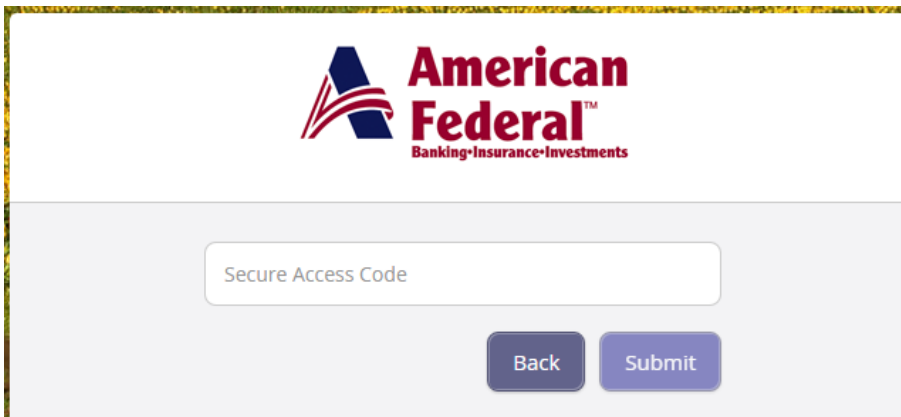
FDIC

2. Enter your username and tap Submit.



The screenshot shows the American Federal logo at the top. Below it is a text input field labeled "Username". At the bottom of the form are two buttons: "Back" and "Submit".

3. Select where you would like your Secure Access Code sent.
4. Retrieve your Secure Access Code and enter it in the field provided.



The screenshot shows the American Federal logo at the top. Below it is a text input field labeled "Secure Access Code". At the bottom of the form are two buttons: "Back" and "Submit".

5. Enter a new password in the fields provided. Password requirements are:
 - Minimum of 8 characters
 - Maximum of 15 characters
 - One upper case letter
 - One lower case letter
 - One number
 - One special character (ie. !, @, #, \$, etc.)